

June 9, 2020 Update

We have had some members' having trouble trying to find where they can get their proof of payment from CERB/EI-ERB. Most members who have received SUB in the past are familiar with the process to get their proof of payment from Employment Insurance. Unfortunately, in the final ruling by the Government of Canada, it was ruled that Supplementary Unemployment Benefits (SUB) cannot be paid on CERB/EI-ERB. Having the Relief Grant in place is the only way to be able to top-up members when they are on COVID-19 layoffs. As with SUB in order to qualify for the Relief Grant members must provide proof of payment from CERB/EI-ERB.

You can obtain proof from Service Canada in two ways depending on which FUND you are receiving:

Fund 1 – **CERB**, which you receive a lump sum of \$2,000 per month and are not required to report every two weeks

To get CERB backup, log in to your "[My Service Canada Account](#)", scroll to the bottom of the page and access "**Other Service Canada Links**". Go to the CRA link. From there you can access the payment info/history or Overview. This page will provide "**COVID-19 Emergency Support Details**". Print or screen shot this page. **Name has to be visible.**

Fund 2 – **EI – ERB**, this fund works the same as a regular EI claim, you receive \$500 per week and you must do a report every two weeks.

To access this backup, you will need to log in to your "[My Service Canada Account](#)" and go to "**VIEW MY EI PAYMENTS**" this will display "**MY PAYMENTS**" page. You can then print, or screen shot this/these page(s). Normally it will be two pages, as we require your name in top right-hand corner to ensure it's your payment.

Hopefully this will help with obtaining the proof of payment we require for our auditors.

As always stay safe, protect yourself and others by strictly following the protocols that are currently in place.